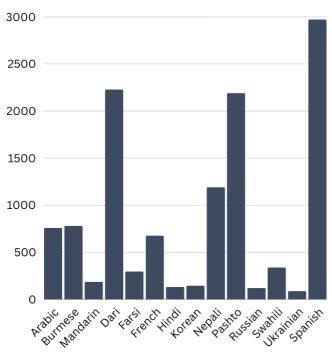


## **Impact Report 2023**

# 499 individuals seen at 1295 free appointments

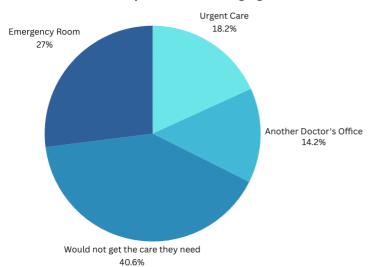
Volunteers and staff used thousands of minutes of paid interpreter time to communicate in many languages.



Without access to Hope Clinic, 40.6% of patients surveyed said they would do without the care they need.

Another 27% said they would go to an emergency room for healthcare.

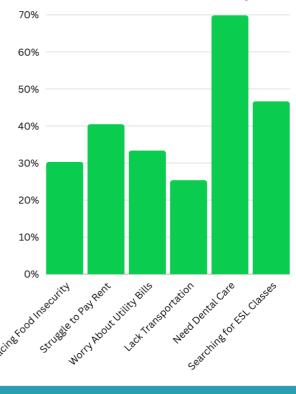
Affordable options are challenging to find.



#### The care provided is always free.

- Primary care for common illnesses
- · Chronic disease care
- Many prescription & OTC medications
- Basic lab work and imaging
- · Medical & Social Services Case Mgmt
- Flu vaccinations
- Medical supplies
- · Nutrition education
- Well-woman exams
- Preventative care
- School physicals
- Limited physical therapy

Hope Clinic addresses health problems and connects patients to community resources that can assist with other issues they face.



2543

Flu Vaccinations

2300+
Volunteer Hours



8101 Cameron Rd • Ste 101 • Austin TX • 78754 hopeclinicaustin.org • 512-766-9979 Ready to connect? Email jodi@getupproject.org 501c3 (45-4931906)

#### **Our Vision:**

Remove barriers to quality healthcare for medically underserved people to promote healthier families and communities

#### **Our Mission:**

Serving as a beacon of hope, we provide free, compassionate, high-quality healthcare to those in transitional life situations

Our Values

Christ-centric

Access

Inclusive

Healthcare Education

Resource Stewardship

#### Serving the World in Austin

Our patients are uninsured or underinsured people facing multiple barriers to accessing care. Most are resettled refugees and immigrants from all over the world.

#### Common barriers our patients face:

- No health insurance
- Self-pay care is too expensive
- · Need language support to understand health issues
- Hourly jobs with no paid time off
- Lack transportation
- No childcare
- · Confusing US healthcare system



Always Free

Primary Care Examinations Chronic Disease Management Prescription Medications Case Management Access to Interpreters

Diagnostic Testing

## How You Can Help

#### The Need

Provide free healthcare services to 175 people at an avg cost of \$207

#### **The Goal**

\$3,000/month

#### **Benefits of Your Monthly Giving:**

- Steady Income
- Plan for the future
- · Offer new services
- Increase capacity

#### Can You Help Reach Our Goal?

- 120 donors @ \$25/mo
- 60 donors @ \$50/mo
- 30 donors @ \$100/mo
- 12 donors @ \$250/mo
- 6 donors @ \$500/mo
- 3 donors @ \$1000/mo

Ways to Give Use QR code to give with Credit Card Debit Card Paypal



Checks payable to Hope Clinic mail to address @ top of page Use QR code to give using Venmo @HopeClinicAustin



Email jodi@getupproject.org for other giving options

venmo



## **Patient Story**

### Caring for KP One Cup of Coffee at a Time



KP is an unhoused neighbor who comes to visit us often, not for medical care, but instead for a cup of coffee. One evening a staff member noticed a visible injury requiring care. The amazing crew jumped into action, quickly onboarded him as a patient, then cleaned and assessed the problem. Because his living situation is unpredictable, he lacked access to water and supplies needed to keep the injury clean and protected. He also struggled to keep track of medications, so we asked him to drop by every day or two for several weeks to keep him on a schedule. Each visit started with cleaning the wound and included brainstorming creative ways to provide the assistance needed to heal. After many visits over several weeks, KP's injury finally healed, and he was feeling much better.

The Hope Clinic staff will continue to show love and compassion to KP, one cup of coffee at a time.



# **Patient Story**

### 1,200 Afghan Refugees Resettled Around Austin



In the Fall of 2021 and continuing through Spring 2022, over 80,000 people from Afghanistan were brought to the US, with more than 1,200 resettling in Central Texas. Many worked closely with our military in Afghanistan. The people were provided short-term health insurance by the US government, but the paperwork took months, leaving many with nowhere to turn to solve immediate medical problems. Hope Clinic stepped in and cared for these new neighbors during a chaotic time, especially adults living with high blood pressure and diabetes.

Over time, our staff realized many in the community were not vaccinated against COVID, so we partnered with HEB, Austin Jews and Partners for Refugees, and Refugee Services of Texas to do pop-up vaccination events where the Afghan people were living, in apartment communities and extended stays throughout the area. During 2022, over 300 COVID vaccinations were given.

We are honored to be part of their stories as they start new lives in this country.